



Pentair

Water

## Fleck 5600SXT Downflow

Service Manual

# CONTENTS

|                                       |    |
|---------------------------------------|----|
| JOB SPECIFICATION SHEET .....         | 1  |
| INSTALLATION .....                    | 2  |
| START-UP INSTRUCTIONS .....           | 2  |
| TIMER FEATURES .....                  | 3  |
| TIMER OPERATION .....                 | 4  |
| MASTER PROGRAMMING MODE CHART .....   | 5  |
| MASTER PROGRAMMING MODE .....         | 6  |
| USER PROGRAMMING MODE .....           | 9  |
| DIAGNOSTIC PROGRAMMING MODE .....     | 10 |
| CONTROL VALVE ASSEMBLY .....          | 11 |
| VALVE POWERHEAD ASSEMBLY .....        | 12 |
| 3/4" TURBINE METER ASSEMBLY .....     | 13 |
| BYPASS VALVE ASSEMBLY (PLASTIC) ..... | 14 |
| BYPASS VALVE ASSEMBLY (METAL) .....   | 15 |
| 2300 SAFETY BRINE VALVE .....         | 16 |
| 2310 SAFETY BRINE VALVE .....         | 17 |
| TROUBLESHOOTING .....                 | 18 |
| WATER CONDITIONER FLOW DIAGRAMS ..... | 20 |
| WIRING DIAGRAM .....                  | 21 |
| SERVICE INSTRUCTIONS .....            | 22 |
| SERVICE ASSEMBLIES .....              | 24 |



# CONTENTS

Job Number: \_\_\_\_\_  
Model Number: \_\_\_\_\_  
Water Hardness: \_\_\_\_\_ ppm or gpg  
Capacity Per Unit: \_\_\_\_\_  
Mineral Tank Size: \_\_\_\_\_ Diameter: \_\_\_\_\_ Height: \_\_\_\_\_  
Salt Setting per Regeneration: \_\_\_\_\_

## 1 Tank

A. 7 Day or 12 Day

B. Meter Initiated

## 2 Downflow

Up flow

Up flow Variable

A. 3/4" Std Range (125 - 2,100 gallon setting)

B. 3/4" Ext Range (625 - 10,625 gallon setting)

C. 1" Std Range (310 - 5,270 gallon setting)

D. 1" Ext Range (1,150 - 26,350 gallon setting)

E. 1-1/2" Std Range (625 - 10,625 gallon setting)

F. 1-1/2" Ext Range (3,125 - 53,125 gallon setting)

G. 2" Std Range (1,250 - 21,250 gallon setting)

H. 2" Ext Range (6,250 - 106,250 gallon setting)

I. 3" Std Range (3,750 - 63,750 gallon setting)

J. 3" Ext Range (18,750 - 318,750 gallon setting)

## 4 System

K. Electronic \_\_\_\_\_ Pulse Count \_\_\_\_\_ Meter Size \_\_\_\_\_

A. System #4: 1 Tank, 1 Meter, Immediate, or Delayed Regeneration

B. System #4: Time Clock

C. System #4: Twin Tank

D. System #5: 2-5 Tanks, Interlock Mechanical  
2-4 Tanks, Interlock Electronic  
Meter per unit for Mechanical and Electronic

E. System #6: 2-5 Tanks, 1 Meter, Series Regeneration, Mechanical  
2-4 Tanks, 1 Meter, Series Regeneration, Electronic

F. System #7: 2-5 Tanks, 1 Meter, Alternating Regeneration,  
Mechanical  
2 Tanks only, 1 Meter, Alternating Regeneration,  
Electronic

G. System #9: Electronic Only, 2-4 Tanks, Meter per Valve, Alternating

H. System #14: Electronic Only, 2-4 Tanks, Meter per Valve. Brings  
units on and offline based on pow.

## 5

### Timer Program Settings:

A. Backwash: \_\_\_\_\_ Minutes

B. Brine and Slow Rinse: \_\_\_\_\_ Minutes

C. Rapid Rinse: \_\_\_\_\_ Minutes

D. Brine Tank Reyll: \_\_\_\_\_ Minutes

E. Pause Time: \_\_\_\_\_ Minutes

F. Second Backwash: \_\_\_\_\_ Minutes

## 6

### Drain Line Flow Control:

## 7

Brine Valve

## 8

Hard Water

## 9

Hard Water

A. Hard Water Bypass

B. No Hard Water Bypass

## Water Pressure

A minimum of 20 pounds (1.4 bar) of water pressure is required for regeneration valve to operate effectively.

## Electrical Facilities

An uninterrupted alternating current (A/C) supply is required. Note: Other voltages are available. Please make sure your voltage supply is compatible with your unit before installation.

## Existing Plumbing

Condition of existing plumbing should be free from lime and iron buildup. Piping that is built up heavily with lime and/or iron should be replaced. If piping is clogged with iron, a separate iron filter unit should be installed ahead of the water softener.

## Location Of Softener And Drain

The softener should be located close to a drain to prevent air breaks and back flow.

## By-Pass Valves

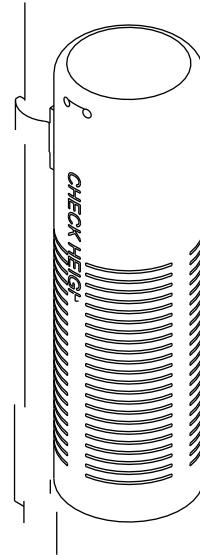
Always provide for the installation of a by-pass valve if unit is not equipped with one.

**CAUTION** Water pressure is not to exceed 125 psi (8.6 bar), water temperature is not to exceed 110°F (43°C), and the unit cannot be subjected to freezing conditions.

## Installation Instructions

1. Place the softener tank where you want to install the unit making sure the unit is level and on a firm base.
2. During cold weather, the installer should warm the valve to room temperature before operating.
3. All plumbing should be done in accordance with local plumbing codes. The pipe size for residential drain line should be a minimum of 1/2" (13 mm). Backwash flow rates in excess of 7 gpm (26.5 Lpm) or length in excess of 20' (6 m) require 3/4" (19 mm) drain line. Commercial drain lines should be the same size as the drain line flow control.
4. Refer to the dimensional drawing for cutting height of the distributor tube. If there is no dimensional drawing, cut the distributor tube flush with the top of the tank.
5. Lubricate the distributor O-ring seal and tank O-ring seal. Place the main control valve on tank. Note: Only use silicone lubricant.
6. Solder joints near the drain must be done prior to connecting the Drain Line Flow Control fitting (DLFC). Leave at least 6" (15 cm) between the DLFC and solder joints when soldering pipes that are connected on the DLFC. Failure to do this could cause interior damage to the DLFC.
7. Teflon tape is the only sealant to be used on the drain fitting. The drain from twin tank units may be run through a common line.
8. Make sure that the floor is clean beneath the salt storage tank and that it is level.
9. Place approximately 1" (25 mm) of water above the grid plate. If a grid is not utilized, fill to the top of the air check (Figure 1) in the salt tank. Do not add salt to the brine tank at this time.
10. On units with a by-pass, place in by-pass position. Turn on the main water supply. Open a cold soft water tap nearby and let run a few minutes or until the system is free from foreign material (usually solder) that may have resulted from the installation. Once clean, close the water tap.

11. Slowly place the by-pass in service position and let water flow into the mineral tank. When water flow stops, slowly open a cold water tap nearby and let run until the air is purged from the unit.
12. Plug unit into an electrical outlet. Note: All electrical connections must be connected according to local codes. Be certain the outlet is uninterrupted.



[illegible]

1. Press the Extra Cycle button. The service icon will flash to indicate that a regeneration is queued.
2. To cancel a queued regeneration, press the Extra Cycle button.

Press and hold the Extra Cycle button for five seconds.

## Meter Immediate Control

A meter immediate control measures water usage and regenerates the system as soon as the calculated system capacity is depleted. The control calculates the system capacity by dividing the unit capacity (typically expressed in grains/unit volume) by the feedwater hardness and subtracting the reserve. Meter Immediate systems generally do not use a reserve volume. However, in twin tank systems with soft-water regeneration, the reserve capacity should be set to the volume of water used during regeneration to prevent hard water break-through. A Meter Immediate control will also start a regeneration cycle at the programmed regeneration time if a number of days equal to the regeneration day override pass before water usage depletes the calculated system capacity.

## Meter Delayed Control

A Meter Delayed Control measures water usage and regenerates the system at the programmed regeneration time after the calculated system capacity is depleted. As with Meter Immediate systems, the control calculates the system capacity by dividing the unit capacity by the feedwater hardness and subtracting the reserve. The reserve should be set to insure that the system delivers treated water between the time the system capacity is depleted and the actual regeneration time. A Meter Delayed control will also start a regeneration cycle at the programmed regeneration time if a number of days equal to the regeneration day override pass before water usage depletes the calculated system capacity.

## Time Clock Delayed Control

A Time Clock Delayed Control regenerates the system on a timed interval. The control will initiate a regeneration cycle at the programmed regeneration time when the number of days since the last regeneration equals the regeneration day override value.

## Day of the Week Control

This control regenerates the system on a weekly schedule. The schedule is defined in Master Programming by setting each day to either "off" or "on." The control will initiate a regeneration cycle on days that have been set to "on" at the specified regeneration time.

## Control Operation During Regeneration

During regeneration, the control displays a special regeneration display. In this display, the control shows the current regeneration step number the valve is advancing to, or has reached, and the time remaining in that step. The step number that displays flashes until the valve completes driving to this regeneration step position. Once all regeneration steps are complete the valve returns to service and resumes normal operation.

Pressing the Extra Cycle button during a regeneration cycle immediately advances the valve to the next cycle step position and resumes normal step timing.

## Control Operation During Programming

The control only enters the Program Mode with the valve in service. While in the Program Mode, the control continues to operate normally monitoring water usage and keeping all displays up to date. Control programming is stored in memory permanently, eliminating the need for battery backup power.

## Manually Initiating a Regeneration

1. When timer is in service, press the Extra Cycle button for 5 seconds on the main screen.
2. The timer advances to Regeneration Cycle Step #1 (rapid rinse), and begins programmed time count down.
3. Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #2 (backwash).
4. Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #3 (brine draw & slow rinse).
5. Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #4 (brine reŕill).
6. Press the Extra Cycle button once more to advance the valve back to in service.

**NOTE: If the unit is a filter or up flow, the cycle step order may change.**

**NOTE: A queued regeneration can be initiated by pressing the Extra Cycle button. To clear a queued regeneration, press the Extra Cycle button again to cancel. If regeneration occurs for any reason prior to the delayed regeneration time, the manual regeneration request shall be cleared.**

## Control Operation During A Power Failure

The SXT includes integral power backup. In the event of power failure, the control shifts into a power-saving mode. The control stops monitoring water usage, and the display and motor shut down, but it continues to keep track of the time and day for a minimum of 48 hours.

The system configuration settings are stored in a non-volatile memory and are stored indefinitely with or without line power. The Time of Day flashes when there has been a power failure. Press any button to stop the Time of Day from flashing.

If power fails while the unit is in regeneration, the control will save the current valve position before it shuts down. When power is restored, the control will resume the regeneration cycle from the point where power failed. Note that if power fails during a regeneration cycle, the valve will remain in its current position until power is restored. The valve system should include all required safety components to prevent overpows resulting from a power failure during regeneration.

The control will not start a new regeneration cycle without line power. If the valve misses a scheduled regeneration due to a power failure, it will queue a regeneration. Once power is restored, the control will initiate a regeneration cycle the next time that the Time of Day equals the programmed regeneration time. Typically, this means that the valve will regenerate one day after it was originally scheduled. If the treated water output is important and power interruptions are expected, the system should be setup with a sufficient reserve capacity to compensate for regeneration delays.

**Caution: Before entering Master Programming, please contact your local professional water dealer.**

# MASTER PROGRAM MODE

---

When the Master Programming Mode is entered, all available option setting displays may be viewed and set as needed. Depending on current option settings, some parameters cannot be viewed or set.

## Setting the Time of Day

1. Press and hold either the Up or Down buttons until the programming icon replaces the service icon and the parameter display reads DO.
2. Adjust the displayed time with the Up and Down buttons.
3. When the desired time is set, press the Extra Cycle button to resume normal operation. The unit will also return to normal operation after 5 seconds if no buttons are pressed.

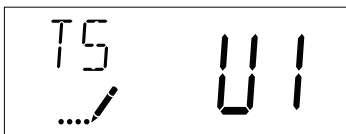


## 5 Tank in Service (Display Code TS)

Press the Extra Cycle button. Use this display to set whether tank one or tank two is in service. This option setting is identified by  $\overline{\text{TS}}$  in the upper left hand corner of the screen. This parameter is only available if the number of tanks has been set to 2. There are two possible settings:

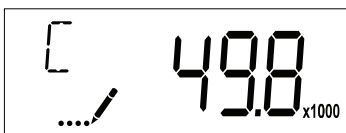
Tank One in Service: U1

Tank Two in Service: U2



## 6 Unit Capacity (Display Code C)

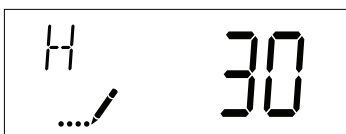
Press the Extra Cycle button. Use this display to set the Unit Capacity. This setting specifies the treatment capacity of the system media. Enter the capacity of the media bed in grains of hardness when configuring a softener system, and in the desired volume capacity when configuring a filter system. This option setting is identified by  $\overline{\text{C}}$  in the upper left hand corner of the screen. The Unit Capacity parameter is only available if the control type has been set to one of the metered options. Use the Up and Down buttons to adjust the value as needed.



Range: 1-999,900 gallons (100-9,999,000 Liters)

## 7 Feedwater Hardness (Display Code H)

Press the Extra Cycle button. Use this display to set the Feedwater Hardness. Enter the feedwater hardness in grains per unit volume for softener systems, or 1 for filter systems. This option setting is identified by  $\overline{\text{H}}$  in the upper left hand corner of the screen. The feedwater hardness parameter is only available if the control type has been set to one of the metered options. Use the Up and Down buttons to adjust the value as needed.

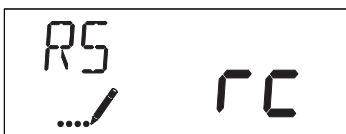


Range: 1-199 hardness

## 8 Reserve Selection (Display Code RS)

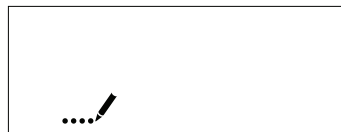
Press the Extra Cycle button. Use this display to set the Safety Factor. Use this display to select the type of reserve to be used in your system. This setting is identified by  $\overline{\text{RS}}$  in the upper left-hand corner of the screen. The reserve selection parameter is only available if the control type has been set to one of the metered options. There are two possible settings.

| $\overline{\text{RS}}$ | Safety Factor          |
|------------------------|------------------------|
| rc                     | Fixed Reserve Capacity |



## 9 Safety Factor (Display Code SF)

Press the Extra Cycle button. Use this display to set the Safety Factor. This setting specifies what percentage of the system capacity will be held as a reserve. Since this value is expressed as a percentage, any change to the unit capacity or feedwater hardness that changes the calculated system capacity will result in a corresponding change to the reserve volume. This option setting is identified by  $\overline{\text{SF}}$  in the upper left hand corner of the screen. Use the Up and Down buttons to adjust the value from 0 to 50% as needed.



## 12 Regeneration Time

Press the Extra Cycle button. Use this display to set the Regeneration Time. This setting specifies the time of day the control will initiate a delayed, manually queued, or day override triggered regeneration. This option setting is identified by "RT" in the upper left hand corner of the screen. Use the Up and Down buttons to adjust the value as needed.



## 13 Regeneration Cycle Step Times

Press the Extra Cycle button. Use this display to set the Regeneration Cycle Step Times. The different regeneration cycles are listed in sequence based on the valve type selected for the system, and are identified by an abbreviation in the upper left-hand corner of the screen. The abbreviations used are listed below. If the system has been configured with the "OTHER" valve type, the regeneration cycles will be identified as R1, R2, R3, R4, R5, and R6. Each cycle step time can be set from 0 to 199 minutes. Setting a cycle step time to 0 will cause the control to skip that step during regeneration, but keeps the following steps available. Use the Up and Down buttons to adjust the value as needed. Press the Extra Cycle button to accept the current setting and move to the next parameter.

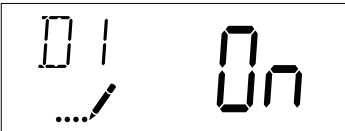
| Abbreviation | Step        |
|--------------|-------------|
| BD           | Brine Draw  |
| BF           | Brine Fill  |
| BW           | Backwash    |
| RR           | Rapid Rinse |
| SV           | Service     |



Range: 0-199 minutes

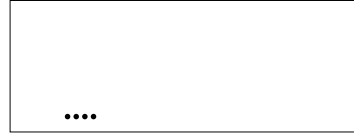
## 14 Day of Week Settings

Press the Extra Cycle button. Use this display to set the regeneration schedule for a system configured as a Day of Week control. The different days of the week are identified as D1, D2, D3, D4, D5, D6, and D7 in the upper left-hand corner of the display. Set the value to "ON" to schedule a regeneration or "OFF" to skip regeneration for each day. Use the Up and Down buttons to adjust the setting as needed. Press the Extra Cycle button to accept the setting and move to the next day. Note that the control requires at least one day to be set to "ON." If all 7 days are set to "OFF", the unit will return to Day One until one or more days are set to "ON."



## 15 Current Day (Display Code CD)

Press the Extra Cycle button. Use this display to set the current day on systems that have been configured as Day of Week controls. This setting is identified by "CD" in the upper left-hand corner of the screen. Use the Up and Down buttons to select from Day 1 through Day 7.





# USER PROGRAMMING MODE

| User Programming Mode Options |                     |                                                                                                     |
|-------------------------------|---------------------|-----------------------------------------------------------------------------------------------------|
| Abbreviation                  | Parameter           | Description                                                                                         |
| DO                            | Day Override        | The timer's day override setting                                                                    |
| RT                            | Regeneration Time   | The time of day that the system will regenerate (meter delayed, timeclock, and day-of-week systems) |
| H                             | Feed Water Hardness | The hardness of the inlet water - used to calculate system capacity for metered systems             |
| RC or SF                      | Reserve Capacity    | The fixed reserve capacity                                                                          |
| CD                            | Current Day         | The current day of week                                                                             |

**NOTE: Some items may not be shown depending on timer configuration. The timer will discard any changes and exit User Mode if any button is not pressed for sixty seconds.**

## User Programming Mode Steps

1. Press the Up and Down buttons for five seconds while in service, and the time of day is NOT set to 12:01 PM.
2. Use this display to adjust the Day Override. This option setting is identified by "DO" in the upper left hand corner of the screen.



3. Press the Extra Cycle button. Use this display to adjust the Regeneration Time. This option setting is identified by "RT" in the upper left hand corner of the screen.



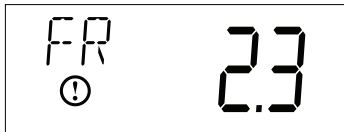
# DABASIC PROGRAMMING MODE

| Diagnostic Programming Mode Options |                  |                                                                                                                   |
|-------------------------------------|------------------|-------------------------------------------------------------------------------------------------------------------|
| Abbreviation                        | Parameter        | Description                                                                                                       |
| FR                                  | Flow Rate        | Displays the current outlet flow rate                                                                             |
| PF                                  | Peak Flow Rate   | Displays the highest flow rate measured since the last regeneration                                               |
| HR                                  | Hours in Service | Displays the total hours that the unit has been in service                                                        |
| VU                                  | Volume Used      | Displays the total volume of water treated by the unit                                                            |
| RC                                  | Reserve Capacity | Displays the system's reserve capacity calculated from the system capacity, feedwater hardness, and safety factor |
| SV                                  | Software Version | Displays the software version installed on the controller                                                         |

**NOTE: Some items may not be shown depending on timer configuration. The timer will exit Diagnostic Mode after 60 seconds if no buttons are pressed. Press the Extra Cycle button to exit Diagnostic Mode at any time.**

## Diagnostic Programming Mode Steps

1. Press the Up and Extra Cycle buttons for five seconds while in service.
2. Use this display to view the current Flow Rate. This option setting is identified by "FR" in the upper left hand corner of the screen.



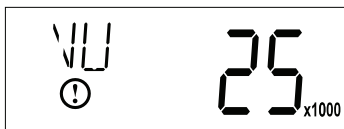
3. Press the Up button. Use this display to view the Peak Flow Rate since the last regeneration cycle. This option setting is identified by "PF" in the upper left hand corner of the screen.



4. Press the Up button. Use this display to view the Hours in Service since the last regeneration cycle. This option setting is identified by "HR" in the upper left hand corner of the screen.



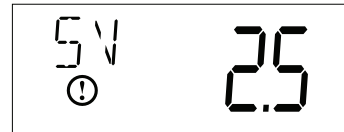
5. Press the Up button. Use this display to view the Volume Used since the last regeneration cycle. This option setting is identified by "VU" in the upper left hand corner of the screen.



6. Press the Up button. Use this display to view the Reserve Capacity. This option setting is identified by "RC" in the upper left hand corner of the screen.

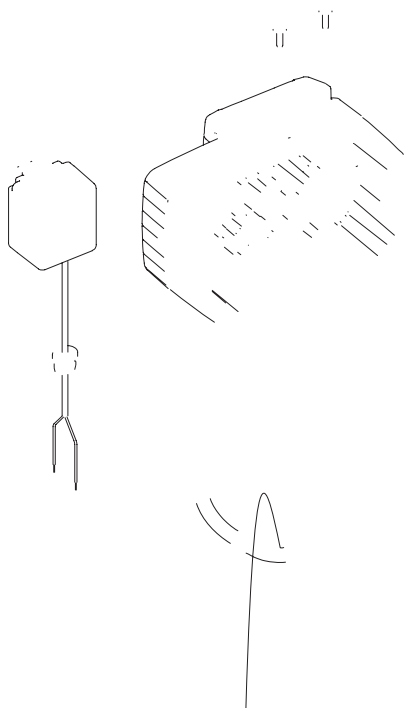


7. Press the Up button. Use this display to view the Software Version. This option setting is identified by "SV" in the upper left hand corner of the screen.

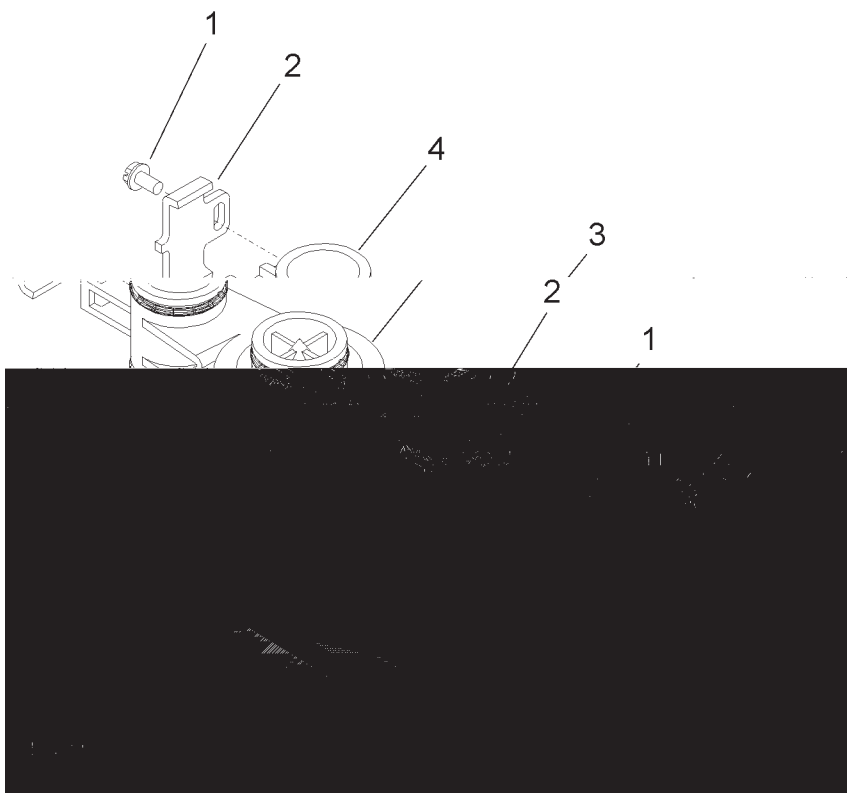


8. Press the Extra Cycle button to end Diagnostic Programming Mode.





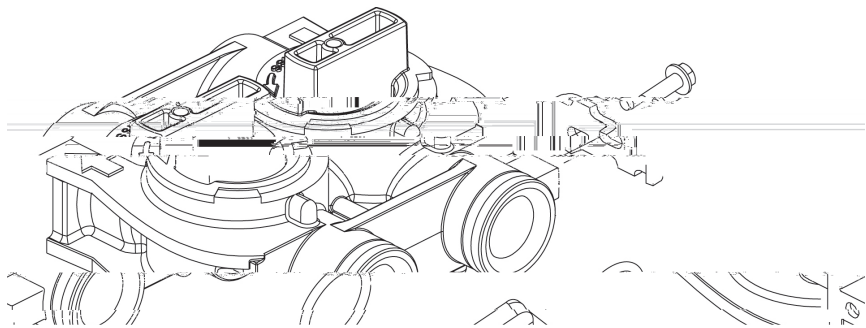
**3/4" TURBINE METER ASSEMBLY**



60626 Assy Rev A

| Item No. | QTY     | Part No.      | Description                          |
|----------|---------|---------------|--------------------------------------|
| 1.....   | 2 ..... | 13314.....    | Screw, Hex Washer, 8-18 x 5/8        |
| 2.....   | 2 ..... | 19569.....    | Clip, Flow Meter                     |
| 3.....   | 1 ..... | 19797.....    | Meter Body Assembly, 3/4"<br>Turbine |
| 4.....   | 4 ..... | 13305.....    | O-ring, 119                          |
| 5.....   | 1 ..... | 19791-01..... | Harness Assembly, Flow Meter         |
| 6.....   | 1 ..... | 14613.....    | Flow Straightener (not shown)        |

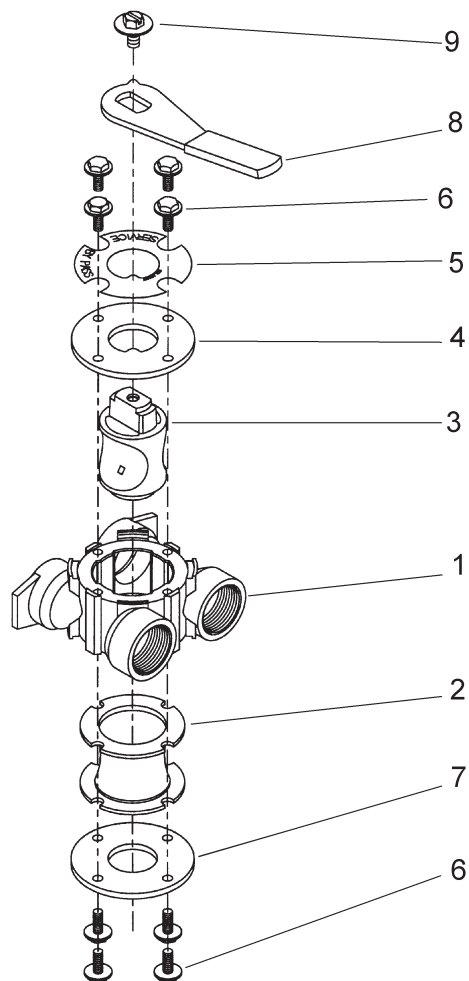
**BYPASS VALVE ASSEMBLY (PLASTIC)**



60049 Rev G

| Item No. | QTY     | Part No.      | Description                        |
|----------|---------|---------------|------------------------------------|
| 1.....   | 2 ..... | 13305.....    | O-ring, -119                       |
| 2.....   | 2 ..... | 13255.....    | Clip, Mounting                     |
| 3.....   | 2 ..... | 13314.....    | Screw, Hex Washer Head, 8-18 x 5/8 |
| 4A ..... | 1 ..... | 18706.....    | Yoke, Plastic, 1" NPT              |
|          | 1 ..... | 18706-02..... | Yoke, Plastic, 3/4" NPT            |
| 4B ..... | 1 ..... | 13708.....    | Yoke, Brass, 3/4" NPT              |
|          | 1 ..... | 13708NP ..... | Yoke, 3/4" NPT Nickel Plated       |
|          | 1 ..... | 13398.....    | Yoke, Brass, 1" NPT                |
|          | 1 ..... | 13398NP ..... | Yoke, 1" NPT Nickel Plated         |
|          | 1 ..... | 40636.....    | Yoke, 1-1/4" NPT                   |
|          | 1 ..... | 40636-49..... | Yoke, 1-1/4" Sweat                 |

**BYPASS VALVE ASSEMBLY (METAL)**



60040SS Rev R  
60041SS Rev T

| Item No. | QTY     | Part No.      | Description                           |
|----------|---------|---------------|---------------------------------------|
| 1.....   | 1 ..... | 17290.....    | Bypass Valve Body, 3/4"               |
|          | 1 ..... | 17290NP ..... | Bypass Valve Body, 3/4" Nickel Plated |
|          | 1 ..... | 13399.....    | Bypass Valve Body, 1"                 |
|          | 1 ..... | 13399NP ..... | Bypass Valve Body, 1", Nickel Plated  |
| 2.....   | 1 ..... | 11726 .....   | Seal, Bypass                          |
| 3.....   | 1 ..... | 11972 .....   | Plug, Bypass                          |
| 4.....   | 1 ..... | 11978 .....   | Side Cover                            |
| 5.....   | 1 ..... | 13604-01..... | Label                                 |
| 6.....   | 8 ..... | 15727 .....   | Screw                                 |
| 7.....   | 1 ..... | 11986 .....   | Side Cover                            |
| 8.....   | 1 ..... | 11979 .....   | Lever, Bypass                         |
| 9.....   | 1 ..... | 11989 .....   | Screw, Hex Head, 1/4-14               |

2300 SAFETY BRINE VALVE



60027 Rev D

| Item No. | QTY     | Part No.    | Description               |
|----------|---------|-------------|---------------------------|
| 1.....   | 1 ..... | 11942 ..... | Brine Valve Body 1/4" NPT |
| 2.....   | 1 ..... | 10138 ..... | Ball, 3/8"                |
| 3.....   | 1 ..... | 11566 ..... | Bull Stop                 |
| 4.....   | 1 ..... | 10328 ..... | Elbow, 1/4" x 1/4" T      |
| 5.....   | 2 ..... | 10332 ..... | Insert, 3/8"              |
| 6.....   | 2 ..... | 10330 ..... | Sleeve, 3/8"              |
| 7.....   | 2 ..... | 10329 ..... | Tube Nut, 3/8"            |
| 8.....   | 1 ..... | 10186 ..... | Nut, Hex, 10-32, Nylon    |
| 9.....   | 1 ..... | 60002 ..... | #500 Air Check            |
| 10.....  | 1 ..... | 10149 ..... | Float Rod, 30"            |
| 11.....  | 1 ..... | 10700 ..... | Float Assembly, White     |
| 12.....  | 4 ..... | 10150 ..... | Grommet                   |



## 2310 SAFETY BRINE VALVE

---



| Item No. | QTY     | Part No.      | Description                                       |
|----------|---------|---------------|---------------------------------------------------|
| 1.....   | 1 ..... | 19645.....    | Safety Brine Valve Body                           |
| 2.....   | 1 ..... | 19803.....    | Safety Brine Valve Arm Assembly                   |
| 3.....   | 1 ..... | 19804.....    | Stud, 10-24                                       |
| 4.....   | 1 ..... | 19805.....    | Nut, 10-24                                        |
| 5.....   | 1 ..... | 19652-01..... | Poppet and Seal                                   |
| 6.....   | 1 ..... | 19649.....    | Flow Dispenser                                    |
| 7.....   | 1 ..... | 11183 .....   | O-ring, 017                                       |
| 8.....   | 1 ..... | 19647 .....   | Elbow, Safety Brine Valve                         |
| 9.....   | 2 ..... | 19625 .....   | Nut Assembly, 3/8                                 |
| 10.....  | 1 ..... | 18312.....    | Retaining Clip                                    |
| 11.....  | 1 ..... | 60014.....    | Safety Brine Valve, 2310<br>(includes items 1-10) |
| 12.....  | 2 ..... | 10150.....    | Grommet (included with item 13)                   |
| 13.....  | 1 ..... | 60068-30..... | Float Assembly, 2310, w/30" Rod                   |
| 14.....  | 1 ..... | 60002-34..... | Air Check, #500, 34" long                         |

## TROUBLESHOOTING



| Problem                                | Cause                                                                                                            |                                                                                                                           |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Water conditioner fails to regenerate. | Electrical service to unit has been interrupted                                                                  | Assure permanent electrical service (check fuse, plug, pull chain, or switch)                                             |
|                                        | Timer is defective.                                                                                              | Replace timer.                                                                                                            |
|                                        | Power failure.                                                                                                   | Reset time of day.                                                                                                        |
| Hard water.                            | By-pass valve is open.                                                                                           | Close by-pass valve.                                                                                                      |
|                                        | No salt is in brine tank.                                                                                        | Add salt to brine tank and maintain salt level above water level.                                                         |
|                                        | Injector screen plugged.                                                                                         | Clean injector screen.                                                                                                    |
|                                        | Insufýcient water þowing into brine tank.                                                                        | Check brine tank ýll time and clean brine line þow control if plugged.                                                    |
|                                        | Hot water tank hardness.                                                                                         | Repeated þushings of the hot water tank is required.                                                                      |
|                                        | Leak at distributor tube.                                                                                        | Make sure distributor tube is not cracked. Check O-ring and tube pilot.                                                   |
|                                        | Internal valve leak.                                                                                             | Replace seals and spacers and/or piston.                                                                                  |
| Unit used too much salt.               | Improper salt setting.                                                                                           | Check salt usage and salt setting.                                                                                        |
|                                        | Excessive water in brine tank.                                                                                   | See "Excessive water in brine tank".                                                                                      |
| Loss of water pressure.                | Iron buildup in line to water conditioner.                                                                       | Clean line to water conditioner.                                                                                          |
|                                        | Iron buildup in water conditioner.                                                                               | Clean control and add mineral cleaner to mineral bed. Increase frequency of regeneration.                                 |
|                                        | Inlet of control plugged due to foreign material broken loose from pipes by recent work done on plumbing system. | Remove piston and clean control.                                                                                          |
| Loss of mineral through drain line.    | Air in water system.                                                                                             | Assure that well system has proper air eliminator control. Check for dry well condition.                                  |
|                                        | Improperly sized drain line þow control.                                                                         | Check for proper drain rate.                                                                                              |
| Iron in conditioned water.             | Fouled mineral bed.                                                                                              | Check backwash, brine draw, and brine tank ýll. Increase frequency of regeneration. Increase backwash time.               |
| Excessive water in brine tank.         | Plugged drain line þow control.                                                                                  | Clean þow control.                                                                                                        |
|                                        | Plugged injector system.                                                                                         | Clean injector and screen.                                                                                                |
|                                        | Timer not cycling.                                                                                               | Replace timer.                                                                                                            |
|                                        | Foreign material in brine valve.                                                                                 | Replace brine valve seat and clean valve.                                                                                 |
|                                        | Foreign material in brine line þow control.                                                                      | Clean brine line þow control.                                                                                             |
| Softener fails to draw brine.          | Drain line þow control is plugged.                                                                               | Clean drain line þow control.                                                                                             |
|                                        | Injector is plugged.                                                                                             | Clean injector                                                                                                            |
|                                        | Injector screen plugged.                                                                                         | Clean screen.                                                                                                             |
|                                        | Line pressure is too low.                                                                                        | Increase line pressure to 20 psi                                                                                          |
|                                        | Internal control leak                                                                                            | Change seals, spacers, and piston assembly.                                                                               |
|                                        | Service adapter did not cycle.                                                                                   | Check drive motor and switches.                                                                                           |
| Control cycles continuously.           | Misadjusted, broken, or shorted switch.                                                                          | Determine if switch or timer is faulty and replace it, or replace complete power head.                                    |
| Drain þows continuously.               | Valve is not programming correctly.                                                                              | Check timer program and positioning of control. Replace power head assembly if not positioning properly.                  |
|                                        | Foreign material in control.                                                                                     | Remove power head assembly and inspect bore. Remove foreign material and check control in various regeneration positions. |
|                                        | Internal control leak.                                                                                           | Replace seals and piston assembly.                                                                                        |

## TROUBLESHOOTING

### Error Codes

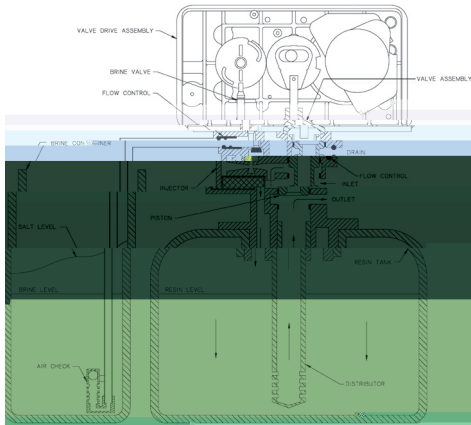
**NOTE:** Error codes appear on the In Service display.

| Error Code | Error Type       | Cause                                                                                                            | Reset and Recovery                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------|------------------|------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 0          | Cam Sense Error  | The valve drive took longer than 6 minutes to advance to the next regeneration position                          | <p>Unplug the unit and examine the powerhead. Verify that all cam switches are connected to the circuit board and functioning properly. Verify that the motor and drive train components are in good condition and assembled properly. Check the valve and verify that the piston travels freely. Replace/reassemble the various components as necessary.</p> <p>Plug the unit back in and observe its behavior. The unit should cycle to the next valve position and stop. If the error re-occurs, unplug the unit and contact technical support.</p>                                                                                                                                                                                                   |
| 1          | Cycle Step Error | The control experienced an unexpected cycle input                                                                | <p>Unplug the unit and examine the powerhead. Verify that all cam switches are connected to the circuit board and functioning properly. Enter Master Programming mode and verify that the valve type and system type are set correctly with regard to the unit itself.</p> <p>Step the unit through a manual regeneration and verify that it functions correctly. If the error re-occurs unplug the unit and contact technical support.</p>                                                                                                                                                                                                                                                                                                              |
| 2          | Regen Failure    | The system has not regenerated for more than 99 days (or 7 days if the Control Type has been set to Day-of-Week) | <p>Perform a Manual Regeneration to reset the error code.</p> <p>If the system is metered, verify that it is measuring flow by running service water and watching for the flow indicator on the display. If the unit does not measure flow, verify that the meter cable is connected properly and that the meter is functioning properly.</p> <p>Enter a Master Programming Mode and verify that the unit is configured properly. As appropriate for the valve configuration, check that the correct system capacity has been selected, that the day override is set properly, and that meter is identified correctly. If the unit is configured as a Day-of-Week system, verify that at least one day is set ON. Correct the settings as necessary.</p> |
| 3          | Memory Error     | Control board memory failure                                                                                     | Perform a Master Reset and reconfigure the system via Master Programming Mode. After reconfiguring the system, step the valve through a manual regeneration. If the error re-occurs unplug the unit and contact technical support.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| UD         | Upper Drive Sync | Power failure install programming change                                                                         | Valve will automatically recover.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

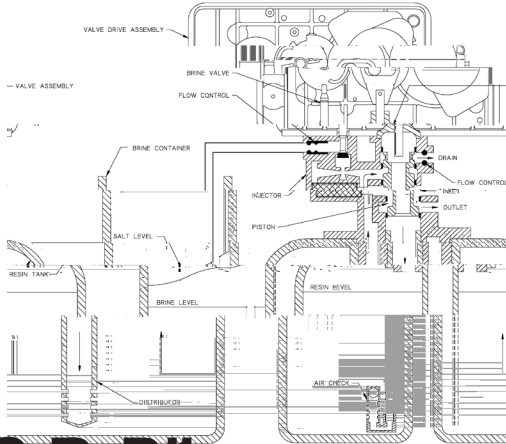
# VALVE CYCLE OPERATION

| Single Backwash Positions<br>Black Cycle Cam<br>(Part Number 17438) | Double Backwash Positions<br>Blue Cycle Cam<br>(Part Number 40609) |
|---------------------------------------------------------------------|--------------------------------------------------------------------|
| Service Position                                                    | Service Position                                                   |
| 1. Backwash Position                                                | 1. First Backwash Position                                         |
| 2. Brine/Slow Rinse Positon                                         | 2. Brine/Slow Rinse Positon                                        |
| 3. Rapid Rinse Position                                             | 3. Second Backwash Position                                        |
| 4. Brine Tank Fill Position                                         | 4. Rapid Rinse Position                                            |
| Service Postion                                                     | 5. Brine Tank Fill Position                                        |
|                                                                     | Service Postion                                                    |

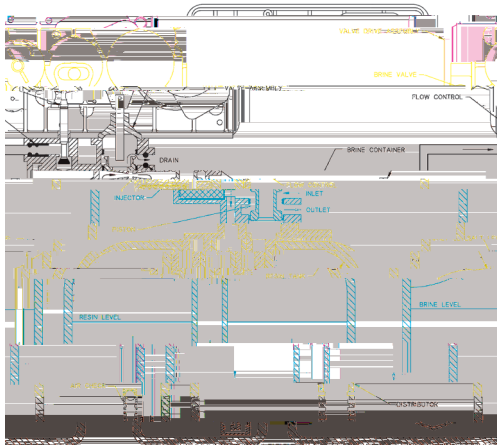
## Service Position



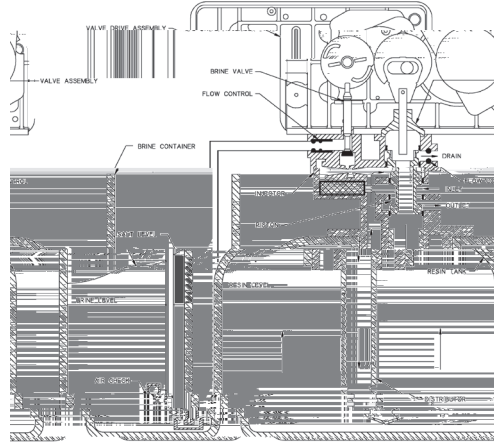
## Backwash Position



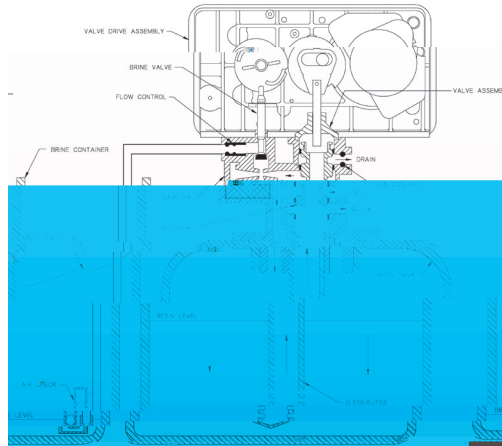
## Brine Rinse Position



## Second Backwash Position (Double Backwash Units Only)

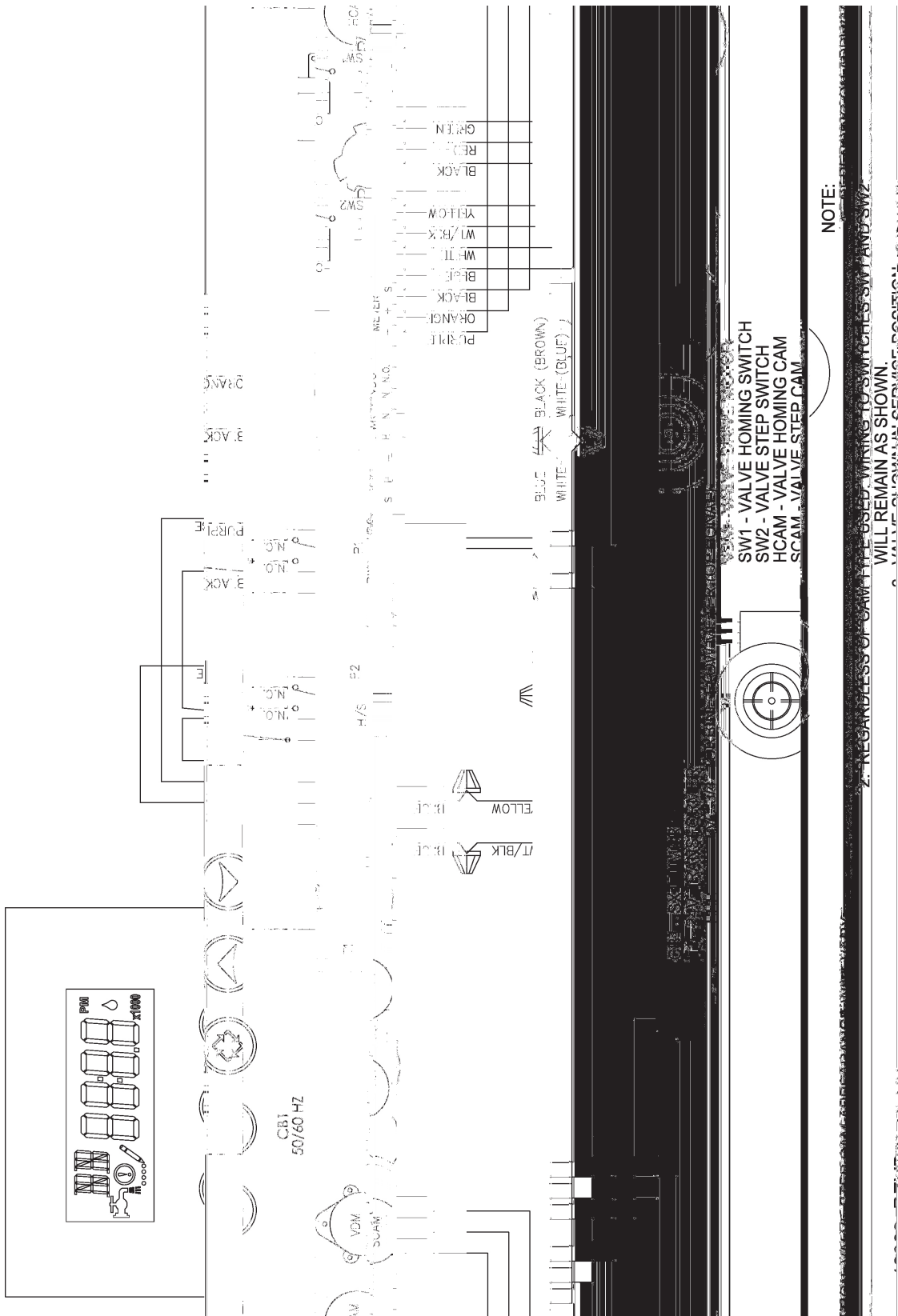


## Rapid Rinse



## Brine Tank Fill Position





## SERVICE INSTRUCTIONS

---

### Replacing Brine Valve, Injectors and Screen

1. Turn off water supply to conditioner:  
If the conditioner installation has a "three valve" bypass system, first open the valve in the bypass line, then close the valves at the conditioner inlet and outlet.  
If the conditioner has an integral bypass valve, put it in the Bypass position.  
If there is only a shut-off valve near the conditioner inlet, close it.
2. Relieve water pressure in the conditioner by stepping the control into the Backwash position momentarily. Return the control to the In Service position.
3. Unplug electrical cord from outlet.
4. Disconnect brine tube and drain line connections at the injector body.
5. Remove the two injector body mounting screws. The injector and brine module can now be removed from the control valve. Remove and discard brine body O-rings.

### Brine Valve Replacement

1. Pull brine valve from injector body. Also remove and discard O-ring at bottom of brine valve hole.
2. Apply silicone lubricant to new O-ring and reinstall at bottom of brine valve hole.
3. Apply silicone lubricant to O-ring on new valve assembly and press into brine valve hole. Be sure shoulder on bushing is flush with injector body.

### Injectors/Screen Replacement

1. Remove injector cap and screen, discard O-ring. Unscrew injector nozzle and throat from injector body.
2. Screw in new injector throat and nozzle, be sure they are sealed tightly. Install a new screen.
3. Apply silicone lubricant to new O-ring and install around oval extension on injector cap.
4. Apply silicone lubricant to three new O-rings and install over three bosses on injector body.
5. Insert screws through injector cap and injector. Place this assembly through hole in timer housing and into mating holes in the valve body. Tighten screws.
6. Reconnect brine tube and drain line.
7. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner.  
**NOTE: Be sure to shut off any bypass line.**
8. Check for leaks at all seal areas. Check drain seal with the control in the Backwash position.
9. Plug electrical cord into outlet.
10. Set Time Of Day and cycle the control valve manually to assure proper function. Make sure control valve is returned to the In Service position.
11. Be sure there is enough salt in the brine tank.
12. Start regeneration cycle manually if water is hard.

### Timer Replacement

To replace timer refer to Replacing Brine Valve, Injectors and Screen, steps 1–3.

1. Remove the control valve back cover. Remove the control valve front cover. Disconnect the meter dome signal wire from the front cover and feed it back through the control.
2. Remove screw and washer at drive yoke. Remove timer mounting screws. The entire timer assembly then lifts off easily.
3. Put new timer on top of valve. Be sure drive pin on main gear engages slot in drive yoke.
4. Replace timer mounting screws. Replace screw and washer at drive yoke. Replace meter signal wire.
5. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner.  
**NOTE: Be sure to shut off any bypass line.**
6. Replace the control valve back cover.
7. Follow Injectors/Screen Replacement, steps 9–12.

### Piston Assembly Replacement

To replace piston assembly refer to Replacing Brine Valve, Injectors and Screen, steps 1–3.

1. Remove the control valve back cover. Remove the control valve front cover. Disconnect the meter dome signal wire from the front cover and feed it back through the control.
2. Remove screw and washer at drive yoke. Remove timer mounting screws. The entire timer assembly will now lift off easily. Remove end plug retainer plate.
3. Pull upward on end of piston yoke until assembly is out of valve.
4. Inspect the inside of the valve to make sure that all spacers and seals are in place, and that there is no foreign matter that would interfere with the valve operation.
5. Take new piston assembly as furnished and push piston into valve by means of the end plug. Twist yoke carefully in a clockwise direction to properly align it with drive gear. Replace end plug retainer plate.
6. Place timer on top of valve. Be sure drive pin on main gear engages slot in drive yoke.
7. Replace timer mounting screws. Replace screw and washer at drive yoke.
8. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner.  
**NOTE: Be sure to shut off any bypass line.**
9. Replace the control valve back cover.
10. Follow Injectors/Screen Replacement, steps 9–12.

## SERVICE INSTRUCTIONS

---

### Seal and Spacer Replacement

To replace seals and spacers, refer to Replacing Brine Valve, Injectors and Screen, steps 1–3.

1. Remove the control valve back cover. Remove the control valve front cover. Disconnect the meter dome signal wire from the front cover and feed it back through the control.
2. Remove screw and washer at drive yoke. Remove timer mounting screws. The entire timer assembly will now lift off easily. Remove end plug retainer plate.
3. Pull upward on end of piston rod yoke until assembly is out of valve. Remove and replace seals and spacers.
4. Take piston assembly and push piston into valve by means of the end plug. Twist yoke carefully in a clockwise direction to properly align it with drive gear. Replace end plug retainer plate.
5. Place timer on top of valve. Be sure drive pin on main gear engages slot in drive yoke.
6. Replace timer mounting screws. Replace screw and washer at drive yoke.
7. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner.

**NOTE: Be sure to shut off any bypass line.**

8. Replace the control valve back cover.
9. Follow Injectors/Screen Replacement, steps 9–12.

### Meter Replacement

To replace meter refer to Replacing Brine Valve, Injectors and Screen, steps 1–3.

1. Remove two screws and clips at bypass valve or yoke. Pull resin tank away from plumbing connections.
2. Pull meter module out of control valve.
3. Remove signal wire from meter module, (snap tab on end opposite wire cable).
4. Apply silicone lubricant to four new O-rings and assemble to four ports on new meter module.
5. Install signal wire into new meter module.
6. Assemble meter to control valve. Note, meter portion of module must be assembled at valve outlet.
7. Push resin tank back to the plumbing connections and engage meter ports with bypass valve or yoke.
8. Attach two clips and screws at bypass valve or yoke. Be sure clip legs are firmly engaged with lugs.
9. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner.

**NOTE: Be sure to shut off any bypass line.**

10. Check for leaks at all seal areas.
11. Follow Injectors/Screen Replacement, steps 9–12.

SERVICE ASSEMBLIES

Air Check

60002-34 .....Air Check #500 34"

Brine Flow Control Washers

60022-12 .....BLFC .125 gpm  
60022-25 .....BLFC .25 gpm  
60022-50 .....BLFC .50 gpm  
60022-100 .....BLFC 1.0 gpm

Brine Line Flow Control Washers

17307.....Washer Flow .125 gpm  
12094.....Washer Flow .25 gpm  
12095.....Washer Flow .50 gpm  
12097.....Washer Flow 1.0 gpm

Brine Valve Assembly

60032.....Brine Valve

Bypasses

60040.....Bypass, 3/4", Brass  
60040NP.....Bypass, 3/4", Nickel  
60041.....Bypass, 1", Brass  
60041NP.....Bypass, 1", Nickel  
60049.....Bypass, Plastic, 3/4"

Drain Line Flow Control Washers

19151.....Washer Flow 1.0 gpm  
12085.....Washer Flow 1.2 gpm  
12086.....Washer Flow 1.5 gpm  
12087.....Washer Flow 2.0 gpm  
12088.....Washer Flow 2.4 gpm  
12089.....Washer Flow 3.0 gpm  
12090.....Washer Flow 3.5 gpm  
12091.....Washer Flow 4.0 gpm  
12092.....Washer Flow 5.0 gpm

Floats

60068-30 .....Float Assy 2310 w/30" Rod  
60028-30 .....Float Assy 2300 30" White

Front Panels

61672-0201 .....5600SXT Front Panel Assembly,  
Square, Black  
61673-0201 .....5600SXT Front Panel Assembly,  
Curved, Black

Injector

60084-XXXX.....Injector, Module Assembly (Specify  
Injector Number, DLFC Size, BLFC  
Size)

Injector

#

DLFC #

BLFC #

Red #0.....00 .....Blank.....0 .....Blank .....0  
White #1.....01 .....1.2.....1 .....0.25 .....1  
Blue #2.....02 .....1.5.....2 .....0.50 .....2  
Yellow #3.....03 .....2.0.....3 .....1.00 .....3  
Green #4.....04 .....2.4.....4  
3.0.....5  
3.5.....6  
4.0.....7  
5.0.....8  
7.0.....9



60626.....002(6032\_13.278 7Td(2.4)Tj018001>B13 B13 B36 B3